NIA District 10 GSR Meeting Gilbert's Church, Grayslake MINUTES Sunday, October 23, 2022

Attendance: 36, 34 in person, 2 Zoom Call to order: 6:05pm

Anniversaries: Brian B. 11 months, Tad L. 19 Years

Birthdays: None

New Attendees: Zoya M.

<u>Secretary's Report:</u> (Lorrie F.) One correction: Big Book Conference is October 29th not the 30th. Motion to Accept with correction: Tom K., 2nd Felicia J. Report accepted.

<u>Treasurer's Report:</u> (Victoria H.) October Report Attached. Beginning Balance: \$2,866.18, Contributions \$805.00, Expenses: \$820.30, Ending Balance of \$2,850.88. The credit card was compromised so a new number has been activated. Motion to Accept: Sean M., 2nd Ted S. Report accepted.

<u>DCM's Report</u>: (Michael L.) Reported to Area regarding the August conference. Thanked everyone here at the GSR District meeting for the opportunity to serve as DCM. (Everyone thanked him for his service.) This was his last meeting he would chair as the new DCM will take over at December's meeting. All other New Chairs will take over at the calendar year start in January. Asked for consensus to have the Delegate, Chris D. to report at the December meeting regarding the upcoming General Service Meeting. It was overwhelmingly agreed.

<u>Alt DCM's Report</u>: (Mary R.) No report but her heart is with us as she relocates to Oklahoma. Please remember to assist set up at 5:00pm next meeting and help with teardown.

Open Forum: National Corrections Conference November 11th-13th in Illinois.

New Business: Elections for new Officers and Chairs:

ELECTIONS UPDATE - DISTRICT 10

We do still need more trusted servants and hope there are willing members to come forward at our next meeting, December 11th. Please bring this up at your meetings.

On the Area website: aa-nia.org under NIA COMMITTEES you will find a description of the OPEN positions.

INCOMING DISTRICT 10 OFFICERS & COMMITTEE CHAIRS ELECTED AS OF 10/23/22

District Committee Member (DCM) (Lorrie F.) Alt. District Committee Member (Alt. DCM) (Dawn O.)

Secretary (OPEN)

Treasurer (OPEN)

Alt. Treasurer (OPEN)

Accessibilities (John C.)

Answering Service (Felicia J.)

Archives (Sean M.)

Bridging The Gap (Jeff S.)

Alt. Secretary (Mary Beth F.)

Alt. (Rachael M.)

Alt. (OPEN)

Alt. (OPEN)

Alt. (Zova M.)

Bridging The Gap (Jeff S.) Alt. (Zoya M.) **Corrections** (Ted S.) Alt. (OPEN) C.P.C. (OPEN) Alt. (OPEN) **Directory** (Brian B.) **Alt.** (Carlos S.) Alt. (OPEN) **Events (OPEN) Grapevine (OPEN)** Alt. (OPEN) **GSR Contact** (Karl M.) Alt. (OPEN) Literature (OPEN) Alt. (OPEN) Newsletter (Katie D.) Alt. (OPEN)

Literature (OPEN)

Newsletter (Katie D.)

Public Info. (Robin D.)

Treatment (Gina L.)

Website (Mark H.)

Alt. (OPEN)

Alt. (OPEN)

Alt. (OPEN)

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<u>COMMITTEE REPORTS</u> These are reports from the current Committee Chairs:

Accessibilities: (John C.) Alt. (Rachael M.)

No Report.

Answering Service: (Felicia J.) Alt. (OPEN)

Directly from Felicia's Report Answering service Report October 23, 2022 –NIA20 District 10

Effective Monday Oct 23, 2022 --- New Answering Service Company is Freedom Voice

New 24-Hour AA Answering Service Help Line number is toll free 877-893-1212

This new number needs to be put on all schedules, literature. So if your committee has our 24-Hour AA Answering Service # on it, please change it as soon as possible. You have one year per the following:

RE (Old Number) 847-362-1811: From the President of TAS United, Mr. Kevin Ryan:

I think we have a solution for you. I've copied in our programming manager, Roxana, to assist. Once you get a new number, tell us what it is and we can set up a greeting on the old number that says "thank you for calling our number has changed and new number is xyz" and the greeting will repeat a few times to give people time to write down the new number. I'll keep this recording in place for one year and there will be no charge for the service.

We have 4 groups of volunteers set up to answer Help calls for one (1) week each month. Each group of volunteers has or will be contacted and advised who is in there group, which week of the month they are on-call. Several test calls will be made to the group the week before they go "on call". The original thought was all group members phones would ring at the same time. But some have their phones set up to go to VM on the second ring. And if a phone is off (in a meeting with the boss) the call goes straight to VM. We can't change that. So now the caller will listen to a few seconds of music while the ring cascades through the group, one member at a time. That takes 24 seconds. If no one answers, the assigned person (by the administrator) in the group will get an email mail message, and can be set up to get a text.

Almost anything can be changed. BUT I've asked everyone to please use the system as set up for a month (one week for each group) as their will be a lot of bugs to work out in the first month that will need priority.

A file will be started and the folder will be given to succeeding Answering Service Chairs. Archives will receive a copy of how the phone number was obtained and how to maintain it. Note: The number 877-893-1212 is NOT ours. But it can be ported if another answering service company makes a call to Freedom Voice to request the porting of it.

Call for Help

Answering Service requests more volunteers; especially women. At this time each group has 6 volunteers. There are 4 men and 2 women in each group; A caller only has 6 chances to get answered, and the volunteer may need to connect the caller with a different group member (women to women, men to men may be needed). There will be many times that 4 chances are shot because those 4 volunteers are in a situation that does not allow them to answerer. And from my test calls I think there times when none of the 6 are available. So the caller's odds have seriously diminished.

Yours in Service,

Felicia, Chair, Answering Service

Archives: (Jeremy L.) Alt. (OPEN) Absent. No Report.

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Bridging The Gap: (Paul H.) Alt. (Sean M.)

No Report.

<u>Corrections:</u> (Al W.) Alt. (OPEN)

No. Report.

<u>C.P.C.</u>: (Matt S.) Alt. (OPEN)

Absent. No Report

<u>Directory:</u> (Tom K.) Alt. (Nathan C.)

There were new directories.

Events: (Brandon B.) Alt. (Michelle N.)

No Report.

Grapevine: (Ted S.) Alt. (Sharon T.)

No Report.

GSR Contact: (Tony P.) Alt. (OPEN)

No Report.

Literature: (Alex E.) Alt. (OPEN)

Absent. No Report.

Newsletter: (Tad L.) Alt. (Peter S.)

New Conscious Contacts were available.

<u>Public Info.:</u> (James M.) Alt. (Robin D.)

No Report.

<u>Treatment:</u> (Jeremy D.) Alt. (Jack D.)

No Report.

Website: (Mark H.) Alt. (OPEN)

Directly From Mark H.'s Report: Website report

I continued to monitor the site for requested changes and searching for a replacement plugin.

I'll be working with Victoria obtaining information about our bank accounts in order to set up a pay pal account for on line contributions.

Metrics for the last month: Sessions-1667; Pageviews-3572; Session Duration-1m 57sec. Bounce Rate-55.85%.

In Service,

Mark H.

Meeting closed at 6:50pm

Closed with the Responsibility Statement:

"I am responsible...When anyone anywhere reaches out for help, I want the hand of A.A. to be there, and for that, I am responsible."

Next Meeting

December 11, 2022

5:30pm Traditions Meeting. <u>6:00pm District Meeting. Also on Zoom</u> St. Gilbert's Church, Grayslake, IL