

Attendance: 42, 38 in person, 4 Zoom

Call to order: 6:08pm

Anniversaries: Jack D. 2 Years

Birthdays: Katie D.

New Attendees: Jeff C., Kurt, John H. & Robert B. Men's Priority Big Book, Visitor: Kevin A.

Secretary's Report: (Lorrie F.) Motion to Accept: Tony P., 2<sup>nd</sup> Mark H. Report accepted with one minor correction removing Alt. for Archives.

Treasurer's Report: (Victoria H.) Corrected June Report Attached. (Correction was to remove the word "website" from Accessibilities line item.) Beginning Balance: \$3510.73, Contributions \$497, Expenses: \$1038.73, Ending Balance of \$2969. Motion to accept: John C., 2<sup>nd</sup> John B. Report accepted.

DCM's Report: (Michael L. Absent) Alt. DCM: Mary R. reported Conference Planning Committee: PLEASE REGISTER: via website (aa.nia.org/state). You can register and volunteer. Next Planning Meeting will be on Zoom Saturday, 7/2. Think about your group hosting a 2 hour time slot in Hospitality.

Open Forum: Kevin A. (Past DCM) Had some large posters to donate to our Literature display for the conference. Large Big Book, Experience, Strength & Hope, 12 x 12. Was to have been passed off, but there was a disconnect. Men's meeting at Gateway has resumed at 6:00pm, Fridays. Think about volunteering as they need 4 volunteers to break up the group into 4 smaller groups such as a Beginners meeting, First Step, Newcomers, General Sharing.

Old Business:

Alternate positions still available. Mary R. Asked as each Committee reported. \*See Events. Michelle N. stood for Alternate Events Chair and was elected.

### COMMITTEE REPORTS

Accessibilities: (John C.)

Alt. (OPEN)

*John C.'s Meeting report:* Last week I attended a virtual meeting of the Area 19 accessibilities committee in order to see how such committees operate. Interestingly, it was attended by the area chairperson and the delegate. One of the main business items was helping arrange meetings at a senior citizens facility. Before the meeting the accessibilities committee chair sent me several items, including an accessibilities newsletter from area 29, which included Maryland and Washington DC. That newsletter contained a questionnaire aimed at assessing the needs of elderly members who may have difficulty getting to appropriate meetings. I'll put a copy of that document on our website.

Answering Service: (Felicia J. On Zoom) Alt. (OPEN)

*Felicia J.'s Meeting report:*

**FIRST: TAS-UNITED** I have been on two Teams Meetings (similar to Zoom) with Danny Rubio of TASUnited, our Answering Service. June 10<sup>th</sup> and June 24<sup>th</sup>. Our account number is 84721811. He is located in San Antonio TX. TAS Have two other call sites, Puerto Rico and Lubbock, TX. I understand the pricing system. Base monthly rate of \$240 for 300 minutes of service. Overage is .95C per minute. Archiving is \$ 7.95/Mo. Every call, both in and out is billable. The rates we pay grandfathered from when they acquired our account (2 to 3 years ago). Danny has told his superiors not to raise our rates. Apparently, they value his service and respect his input. He in turn is a champion of AA and our cause. We do not have a contract. I see that as both good and not so good. But for now it's not a priority issue.

We used 259 min in APR; 160 min in May

Our current system is: TAS takes a call for help. They tell the caller they will send an email and someone will call them back. They then go on to our website and fill out a request form. That is the end of the TAS contact service. The form they fill out is picked up by Michael and Mary (DCM and ALT.DCM). They make the call or get someone else to call. Neither have to reply to TAS that they have the request and will handle it. On Monday at 6AM a report is sent to

---

NIA District 10 GSR Meeting Gilbert's Church, Grayslake  
MINUTES Sunday, June 26, 2022

---

[answeringservice@district10nia.org](mailto:answeringservice@district10nia.org) advising all calls processed for the week. It is from those reports that the Answering Service gives the total calls and their breakdown to the district at the monthly meeting.

On the Teams meeting on June 24<sup>th</sup> with Danny and me was the NIA Area Answering Service Chair, Cheryl V. She asked questions that would pertain to all 26 districts, such as if any are taxed the area will provide a tax-exempt number. Would bundling several districts together save money? And she and Danny went into detail about the cost savings of texting Vs. Calling.

Danny remembers well the time TAS had to call every name on the volunteer list and wants to have me make sure those getting TAS calls in the future have the TAS number programed in their phones, so they don't reject the call as being from an unknown caller. I will be receiving credentials that will give me access to TasUnited Web Portal. This will assist in verifying the calls that came in for Dist 10.

**SECOND: VOLUNTEERS** I have contacted the entire volunteer base 2 times. The sheet that was given to me had 42 names on it. The first message I sent simply asked if they wanted to remain on the volunteer sheet. We lost 17 volunteers; 6 replied No. and 11 removed for failure to respond to two requests. In a separate call we lost the Alternate to District 10 Answering Service Ryan R. I have acquired 1 new confirmed volunteer-Ed E, and three possible—Mary and Cheryl and Cindy B. **So we really could use some more volunteers.** The second time I contacted the now 25 volunteers was to give them an update: why they had not been getting any calls; letting them know they were considered to be the Answering Service Committee; asking if they can get some more volunteers; let them know I was going to set up some Zoom meetings for us. The third contact will be to invite them to attend one of two Zoom meetings as committee members.

**OTHER** I will be attending a zoom meeting with the Area to see how the other 25 districts Answering Services are run. And get input on what our options are.

I am still not getting g-mail notice of emails sent to the district Answering Service. As of Friday (June 24<sup>th</sup>) I was not getting the calls report from TAS. I have asked Mark in an email who has access to my District email. I may be going into his Spam. I cannot get different options and back up to those options settled for another month or two. I have asked Mary and Michael to please continue with the current procedure a little longer.

I want to express my gratitude to all who have patiently answered my questions, set up accounts, helped in 100 different ways as I try to get up to speed. Special shout out to Michael, Mary, Mark, Cheryl, Danny (of TAS) and especially all the Call Volunteers.

**Archives: (Jeremy L.)** Alt. (OPEN)  
Still safe and sound at Serenity House.

**Bridging The Gap: (Paul H.)** Alt. (Sean M.)  
Both Absent. No Report.

**Corrections: (Al W.)** Alt. (OPEN)  
Absent. Mary R. reported as she volunteers at the Jail. **Volunteers are needed for the Monday Lake County Jail meeting. 7:00pm Mondays. Contact Al for background check information. Might take some time, but start.**

**C.P.C. : (Matt S.)** Alt. (OPEN)  
Absent. Nothing to Report.

**Directory: (Tom K.)** Alt. (Nathan C.)  
New Directories printed. On yellow paper and these may be the last of colored directories. Due to increase printing and paper costs they may need to only be printed on white paper. Please send in corrections if a meeting you know is not listed correctly. Email on the back of the Directory.

**Events: (Brandon B.)** Alt. (Michelle N.\*)  
Picnic will be the August 27th at Half Day Forest Preserve, Shelter B. Set up will start at 10am. Will have fliers next meeting.  
Fall Breakfast (Meeting) not firmed up yet. \*Michelle stood for Alternate Events Chair and was elected.

**Grapevine:** (Ted S.)                      Alt. (Sharon T.)  
Old Grapevines were given to Lorrie F. to bring to Gateway. If you have old Grapevines – submit them to Serenity House or contact Ted for him to pick up. Please sign up for the Conference. Grapevine will be combined with the Literature room and Area rep( Scott T.) will be helping.

**GSR Contact:** (Tony P.)                      Alt. (OPEN)  
No report. If you are a new GSR please contact him and he will assist you in registering.

**Literature:** (Alex E.)                      Alt. (OPEN)  
Brought in Newcomer packets and several GSR's purchased them (\$1 each).

**Newsletter:** (Tad L.)                      Alt. (Peter S.)  
Was unable to attend and CC will be published this week. Remember to submit any articles. He will deliver to various clubs once published.

**Public Info.:** (James M.)                      Alt. (Robin D.)  
James Absent, Robin on Zoom: Has delivered information to various locations in Mundelein and now working on Lincolnshire and Libertyville.

**Treatment:** (Jeremy D.)                      Alt. (Jack D.)  
Stated he delivered 10-12 Big Books to Gateway (Barb) several months ago. The volunteers (Lorrie F., Nancy W. & Kevin A.) have stated there are no big books for the "guests". 2 Big books were given to LF for the women and Grapevines. MORE ARE NEEDED. They have nothing. Jeremy will try to find out where the other BB went.

**Website:** (Mark H.)                      Alt. (OPEN)  
*From Mark H's report:* There is a link on the home page that people can click get the zoom information. Usual monitoring of the site. Metrics for 526-22 to 6-26-22 are: 1452 sessions, 2917 page views, Duration of 1m 9sec. and 54.46 bounce rate.  
I will be contacting chairs and co-chairs about moving to the district gmail, per motion of a few months ago.

Motion to Close at 6:50pm: Tom K., 2<sup>nd</sup> by Tony P.

**Next Meeting**  
July 24th, 2022  
5:30pm Traditions Meeting. **6:00pm District Meeting. Also on Zoom**  
**St. Gilbert's Church, Grayslake, IL**

*"I am responsible...When anyone anywhere reaches out for help, I want the hand of A.A. to be there, and for that, I am responsible."*